



SMTP Backup



What is SMTP Backup?

Emails to your company are delivered directly to your mail server from other mail servers on the internet using the Simple Mail Transport Protocol (SMTP). However, what happens to email when your server is not available? Some internet mail servers will hold the email for up to three days and keep trying to deliver it and notify the sender that there is a delay in delivery. Other mail servers will try once, and then send a delivery failure report straight back to the sender.

In the event of a problem with your mail server, you don't want clients and suppliers to receive warnings or failure messages. This is where SMTP Backup comes in. Reflective IT Solutions SMTP Backup server is listed on your companies Domain Name as a secondary place to deliver email to. Our SMTP Backup server then holds any emails intended for your company until your email server is fixed, and then automatically delivers the email. No warnings or failures. No worried clients or suppliers.

Pricing

SMTP Backup is sold on an annual subscription per server protected. A server can have multiple domains associated with it. If within the first three months you decide you no longer wish to continue with your SMTP Backup Subscription, the complete annual fee is refundable.

SMTP Backup annual subscription for one domain	£49
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All prices are exclusive of VAT

How To Buy

If you would like to discuss SMTP Backup for your company further, or wish to take out a server monitoring subscription, please contact your Reflective IT Solutions account manager.